

UI/UX Designer with experience designing and delivering digital experiences for large-scale federal platforms at IBM, supporting agencies including FEMA, GSA, and the Department of Veterans Affairs. Skilled at translating complex workflows and data-heavy systems into user friendly design with a strong foundation in visual design and a focus on compliance with USWDS and Section 508 standards. Passionate about creating experiences that are not only functional, but meaningful for the people who use them. In recent works, actively integrated AI tools into daily design workflow to accelerate ideation, prototyping, and execution.

WORK EXPERIENCE

IBM Services UI/UX Designer

April 2017 - July 2027

Delivered comprehensive UX and visual design for large-scale federal platforms, including FEMA, GSA, and the Department of Veterans Affairs.

- **Client: Federal Emergency Management Agency (FEMA)**
 - Designed and streamlined data-heavy workflows for FEMA Risk Analysis platforms, transforming fragmented processes into modern, intuitive experiences that reduced user friction and improved operational clarity
 - Contributed to UX modernization efforts across FEMA platforms, including interactive maps, dashboards, and request systems
 - Utilized AI tools like Claude and ChatGPT to accelerate research, ideation, and design critique.
- **Client: Department of Veterans Affairs (VA)**
 - Served as the sole designer on a cross-functional team to design a Veteran benefits submission platform, owning UX from wireframing through final design specs
 - Simplified complex, multi-step benefit submission workflows for users with varying levels of digital access and experience.
- **Client: General Services Administration (GSA)**
 - Improved search, filtering, result-scanning, and responsive layout patterns across desktop and mobile experiences
 - Designed scalable UI asset libraries, consistent interaction patterns, and component systems while ensuring compliance with Section 508 and WCAG standards

Bluetext Visual Designer

September 2016 - April 2017

- Designed web experiences for diverse clients across multiple industries, translating brand identities into visually compelling, user-friendly digital interfaces

SKILLS

Design

- UX/UI Design
- Interaction Design
- Visual Design
- Human-Centered Design
- Wireframing
- Prototyping
- Responsive design

Design Systems

- USWDS
- Component Libraries
- Design System Documentation
- Design Standards
- Accessibility / WCAG / Section 508

Tools & Methods

- Figma
- Adobe Creative Suites
- Claude (AI-Assisted Research)
- Design Handoff

EDUCATION

School of Visual Arts (SVA)

New York, NY

Design, BFA 2011 - 2016